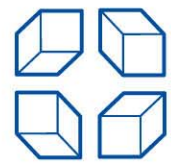


# The ICEF North America Workshop Miami



Loews Miami Beach Hotel • December 05 - 07, 2011



**ICEF**  
Connect. Recruit. Grow.

## The AIRC Agency Certification Workshop

The AIRC Agency Certification Workshop will focus on all aspects of AIRC Certification and will be held on December 08, 2011 at the Loews Miami Beach Hotel. The workshop is designed to provide sufficient background for qualified agencies to successfully achieve AIRC Certification and is free of charge for ICEF Miami participants.

- Time: 8:30 am - 11:30 am
- Room: Neptune Room, level 3, Loews Miami Beach Hotel
- Coffee breaks included

### Speaker:

- Geraldine de Berly, Certification Board Member, AIRC

### Topics will include:

- Benefits and Costs of AIRC Certification
- Review of AIRC Standards
- Overview of application and Certification process
- What to expect from the external review

For more information about AIRC, please visit ► <http://www.airc-education.org/>

To register please contact ► [cmohr@icef.com](mailto:cmohr@icef.com)